

GUARANTEE DECLARATION

POLO-UDS

POLOPLAST FOR PARTNERS

Valid for siphonic roof drainage systems with the following components:

POLO-KAL NG UDS . Siphonic roof drainage system

POLO-ASV . Extraction-proof

with system suppliers



POLOPLAST is a full-service provider for roof drainage systems and grants all contractual partners the following with regard to all guarantee claims submitted by affected system suppliers in addition to all legal guarantee regulations and claims for damages in line with the general terms and conditions of POLOPLAST:

GUARANTEE

POLOPLAST assumes worldwide (with the exception of the USA and Canada) liability for any damages resulting from manufacturing errors, material defects, deficiencies caused by incorrect storage, laying and installation instructions, the lack of characteristics expressly guaranteed by POLOPLAST, or damages caused by POLOPLAST and/or the respective system supplier through the use of products covered by this guarantee. This liability shall be valid for a period of **10 years** from the date of manufacture and shall encompass:

1. Free delivery to the place of use of the replacement parts required for the repair of the damage, as well as
2. the necessary removal and installation costs, including any expenses incurred for the restoration of the object to its original condition, up to a sum of € 2,000,000 per occurrence of damage.

Pursuant to this declaration, POLOPLAST provides this guarantee to its contractual partners when

1. installation was completed by trained personnel from a licensed sanitary plumbing company in connection with installation as contractually intended, provided that all the technical regulations valid at the time of completion were observed;
2. the contractual partner proves that only POLOPLAST original parts were used and that these were not combined with products of any other origin;
3. the contractual partner proves that the cause of damage did not relate to parts subject to natural wear and tear, to external mechanical damage, or other external influences on the product;
4. it can be proven that, at the time of installation, all the current storage, laying, installation and application stipulations were observed in full;
5. all the measures necessary for damage minimization were initiated immediately;
6. the occurrence of damage was reported to POLOPLAST without delay and under all circumstances within seven days of the identification of the damage, complete with information concerning the related facts and circumstances;
7. prior to repair work, POLOPLAST and/or the respective system supplier were given an opportunity to determine and appraise the damage itself or through a third party;
8. all the parts relating to the claim have been retained for the investigation of the damage occurrence and are provided to POLOPLAST or the respective system supplier upon request;
9. the production and installation dates can be evidenced in the appropriate form by the contractual partner (pressure test report);
10. the contractual partner submits related delivery documentation for all the system components used to POLOPLAST.

